AD HOC COMMITTEE MEETING #3

PRESENTED BY: Cory Kuchinsky Chief Financial Officer & Treasurer & DeAnna Hardwick Chief Customer Strategy Officer

November 1, 2023

PRELIMINARY FY2024 RESULTS

Additional Plant Investment Additional System Investment

CUSTOMER BILL IMPACTS PRELIMINARY FY2025 RATE REQUEST

6

Base Rate <u>Increase</u> 4.25%

CUSTOMER ASSISTANCE & COMMUNITY OUTREACH

PRESENTED BY: DeAnna Hardwick

CUSTOMER OUTREACH OUR GOAL IS TO REACH ALL CUSTOMERS

FINAL SURVEY YOUR OPPORTUNITY TO TELL