





# Why outages occur

- Outages are often caused by equipment failures, infrastructure damage, and trees interfering with power lines.
- Outages customers experience occur in order to disrupt an electrical fault from causing infrastructure damage, and most of all, to ensure public safety
- CPS Energy has identified trees as the recent cause of outages on the circuit serving Hunters Creek Neighborhood
  - The trees residing on the north perimeter have been most problematic. The location and proximity to a creek bed make accessibility a challenge. These combinations with mature trees and inclement weather can often affect a



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But your neighbor still has power



- Trees along solid red line (overhead lines) at Hunters Pier cause an electrical fault









